

Title: Whitelisting email address from Port Authority of NSW

Reference: Nil

Scope: Agents, Service Providers and Shipping Companies.

Background

Port Authority of New South Wales is upgrading the current Harbour Management system, cPORTs, with a newly developed platform, OnePort.

Details

Agents, Service Providers and Vessel Masters will need access to the OnePort web portal and associated email addresses to complete necessary pre-arrival paperwork.

Agents, Service Providers and Shipping Companies are to whitelist the following addresses before 31 May 2023:

- Emails from **NewcastleVTS@portauthoritynsw.com.au**
- Access to **oneport@portauthoritynsw.com.au**

Port Authority of NSW suggests impacted parties contact their IT service providers for assistance.

Agents are required to send this HMI out immediately to vessels that are planning a voyage to Newcastle.

Timeline:

OnePort is scheduled to go-live in Newcastle in June 2023, replacing cPorts the port management systems.

Inability of a vessel to interact with the above addresses may result in berthing delays.